*https://www.lankatalents.lk/job/branch-manager-2/*

# Branch Manager

**Hiring organization**
Lanka Talents Creations (Pvt) Ltd

**Industry**
Automotive Industry

**Employment Type**
Full-time

**Job Location**
kadawatha

**Valid through**
30.11.2026

### Description

We are seeking an experienced and results-driven Branch Manager to oversee daily branch operations, lead automotive service teams, maintain operational excellence, and ensure exceptional customer satisfaction.

The ideal candidate should possess strong leadership abilities, extensive automotive industry experience, and excellent business management skills.

### Responsibilities

- Oversee daily branch operations and ensure operational efficiency.
- Manage automotive repairs, servicing, and customer care.
- Lead, supervise, and motivate service advisors, mechanics, and support staff.
- Ensure compliance with company standards, ISO requirements, and safety regulations.
- Achieve branch revenue, service quality, and customer satisfaction targets.
- Handle customer inquiries and resolve complaints professionally.
- Coordinate with Head Office on policies, procedures, and operational reporting.

### Qualifications

- Bachelor’s Degree in Business Management, Automotive Engineering, or a related field.
- Minimum **5 years of managerial experience in the automotive industry**.
- Strong leadership and team management skills.
- Excellent communication and interpersonal skills.
- Strong problem-solving and decision-making abilities.
- Excellent organizational and multitasking skills.
- Ability to work under pressure and achieve business targets.
- Self-motivated, proactive, and results-oriented.

### Contacts

## Contact Details – Lanka Talents

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**Apply Now!** Send your CV to the email address above or contact the recruitment team for more information.