https://www.lankatalents.lk/job/call-center-operator/

Call Center Operator

Hiring organization
Lanka Talents Creations (Pvt) Ltd

Industry
Manufacturing and Engineering

Employment Type
Full-time

Job Location
Head Office – Nawala, Koswatta, Head Office – Nawala, Koswatta

Description

Join Lanka Talents as a **Call Center Operator** and become part of a professional team dedicated to delivering excellent customer experiences. We are looking for energetic, confident, and customer-focused individuals who are passionate about communication and service excellence.

Responsibilities

- Answer incoming customer calls professionally and politely
- Handle customer inquiries, complaints, and requests efficiently
- Maintain proper records of customer interactions and updates
- Ensure customer satisfaction and service quality standards
- Prepare daily call reports and updates when required
- Support administrative and customer service-related tasks

Qualifications

- Good communication and customer handling skills
- Basic computer literacy
- Previous call center/customer service experience preferred
- Ability to work under pressure and multitask
- Willingness to work flexible hours if required

Contacts

?? Contact Details

?? WhatsApp: 070 500 2122
?? Email: dehara@lankatalents.lk