

<https://www.lankatalents.lk/job/customer-service-executive/>

## Customer Service Executive (Bahasa Malay)

### Description

We are currently seeking a dynamic and customer-focused Customer Service Executive proficient in Bahasa Malay to join our growing team. This role is ideal for individuals who are passionate about delivering exceptional customer experiences and maintaining strong client relationships.

### Responsibilities

- Communicate effectively with customers in **Bahasa Malay**
- Handle inbound and outbound calls, emails, and live chat inquiries
- Resolve customer issues promptly and professionally
- Maintain accurate records of customer interactions and transactions

### Job Benefits

Attractive Salary Package

### Qualifications

- Fluency in **Bahasa Malay** is essential
- Basic knowledge of **Hindi, Tamil, or Telugu** will be an added advantage
- Strong communication and interpersonal skills
- Prior experience in customer service is preferred

### Contacts

 **Contact:** 070 500 2151

 **Email:** [dinithi@lankatalents.lk](mailto:dinithi@lankatalents.lk)

### Hiring organization

Lanka Talents Creations (Pvt) Ltd

### Industry

BPO Industry

### Employment Type

Full-time

### Job Location

Colombo 3, Colombo 03